

## NOTICE OF MEETING

# Environment and Community Safety Scrutiny Panel

**Thursday, 3rd October, 2019, 6.30 pm – Haringey Civic Centre Civic Centre, High Road, Wood Green, N22 8LE**

**Members:** Councillors Adam Jogee (Chair), Peray Ahmet, Barbara Blake, Eldridge Culverwell, Julie Davies, Scott Emery and Julia Ogiehor

**Co-optees/Non Voting Members:** Ian Sygrave (Haringey Association of Neighbourhood Watches).

Quorum: 3

### 1. **FILMING AT MEETINGS**

Please note that this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Although we ask members of the public recording, filming or reporting on the meeting not to include the public seating areas, members of the public attending the meeting should be aware that we cannot guarantee that they will not be filmed or recorded by others attending the meeting. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on.

By entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings.

The chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual or may lead to the breach of a legal obligation by the Council.

### 2. **APOLOGIES FOR ABSENCE**

### 3. **ITEMS OF URGENT BUSINESS**

The Chair will consider the admission of any late items of urgent business (late items will be considered under the agenda item where they appear. New items will be dealt with as noted below).

### 4. **DECLARATIONS OF INTEREST**

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

**5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS**

To consider any requests received in accordance with Part 4, Section B, Paragraph 29 of the Council's Constitution.

**6. MINUTES (PAGES 1 - 6)**

To approve the minutes of the previous meeting on 11 June.

**7. VEOLIA PERFORMANCE - WASTE AND STREET CLEANSING UPDATE. (PAGES 7 - 12)**

**8. CABINET MEMBER Q&A - CABINET MEMBER FOR NEIGHBOURHOODS:**

Verbal Update.

**9. PARKING UPDATE - PARKING TRANSFORMATION PLAN AND REPORTS TO CABINET. (PAGES 13 - 20)**

**10. PARKS UPDATE**

Verbal Update.

**11. WORK PROGRAMME UPDATE (PAGES 21 - 30)**

**12. NEW ITEMS OF URGENT BUSINESS**

To consider any items admitted at item 3 above.

**13. DATES OF FUTURE MEETINGS**

November 5<sup>th</sup>

17<sup>th</sup> December

Philip Slawther, Principal Committee Co-ordinator

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Bernie Ryan

Assistant Director – Corporate Governance and Monitoring Officer

River Park House, 225 High Road, Wood Green, N22 8HQ

Wednesday, 25 September 2019

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**MINUTES OF THE MEETING OF THE ENVIRONMENT AND  
COMMUNITY SAFETY SCRUTINY PANEL HELD ON TUESDAY,  
11TH JUNE, 2019, 6.30 pm**

**PRESENT:**

**Councillors: Eldridge Culverwell, Scott Emery, Adam Jogee (Chair),  
Julia Ogiehor, Barbara Blake, Julie Davies and Peray Ahmet.**

**Also Present: Ian Sygrave.**

**1. FILMING AT MEETINGS**

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein.

**2. APOLOGIES FOR ABSENCE**

There were no apologies for absence.

**3. ITEMS OF URGENT BUSINESS**

None.

**4. DECLARATIONS OF INTEREST**

None.

**5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS**

None.

**6. MINUTES**

The minutes of the meeting of the 8<sup>th</sup> April were agreed as a correct record.

**7. CABINET MEMBER QUESTIONS FOR CABINET MEMBER FOR COMMUNITIES  
AND ENGAGEMENT**

The Panel received a verbal update from the Cabinet Member for Communities and Engagement on his portfolio area. The following was noted in discussion of this item.

- a. The new Borough Commander for Enfield and Haringey was in place and the Cabinet Member advised that he was looking to set up an all Member briefing

- session with the Borough Commander in the autumn. The Cabinet Member advised that the Borough Commander had advised that one of her first tasks was to look at shift rosters with the aim of getting more officers on the streets and in the right places. The Cabinet Member also advised that he was seeking to have a detailed discussion with her on Stop and Search and better engagement around this issue.
- b. The Cabinet Member advised that the Community Safety summer programme was being finalised and a total of £120k internal funding had been allocated. The Cabinet Member advised that had had arranged 3 community meetings for July in Wood Green, Tottenham and Muswell Hill. In response to a question, the Cabinet Member advised that the meetings in Wood Green and Tottenham were follow up meetings from last year and Muswell Hill was in response to a recent fatal incident in the area. Cllr Culverwell agreed to speak to the Cabinet Member about holding a similar meeting in Stroud Green **(Cllr Culverwell)**.
  - c. In response to questions regarding the budget for the portfolio area, the Cabinet Member advised that around 75-80% of the budget came from MOPAC and was not subject to the same pressures as internal funding. The Panel were advised that Haringey had done well in its funding settlement in recent years but some other boroughs had not fared so well. The Cabinet Member advised that there would of course be pressures on youth services and keeping the manifesto pledges, but he was hopeful on capital funding to provide a youth space.
  - d. In response to a question, officers assured the Panel that a joined-up approach would be adopted with key services in respect of the detached youth workers.
  - e. In response to concerns around media reports of cuts to MOPAC funding officers assured the Panel that the money from the Mayor's Fund was secured for 3 years. Officers were working with the Cabinet Member to look at longer-term funding but this was at a very early stage.
  - f. In response to a question around what the criteria was for installing CCTV in a particular location, the Panel was advised that this was based on mapping of hotspot locations and was done on a case-by case basis. Officers advised that they were also investing in a number of relocatable CCTV cameras. The Chair requested an opportunity for Members to feed into the decision-making on CCTV locations given their knowledge of their respective wards. Officers agreed to consider how Members could best feed into CCTV locations. **(Action: Eubert Malcolm)**.
  - g. In respect of the cost of cameras, the Panel was advised that these varied but the most expensive locations could cost around £25k including data connections.
  - h. In response to a question around the key headlines in Community Safety, Officers agreed to circulate an update on this and around Haringey Community Gold. Members also requested a walkabout of the key sites around Haringey Community Gold. **(Action: Eubert Malcolm)**.
  - i. In response to a question, the Cabinet Member acknowledged concerns about community buildings and advised that there was a community building strategy being developed to map out how they could be better utilised.
  - j. The Panel suggested that the recent vigil within the Kurdish community was an opportunity for engagement and to start to big conversation on youth violence in the Borough. The Cabinet Member agreed to take this suggestion away and consider how best to facilitate further engagement. The Panel were advised

- that the CSP were devising a communications strategy and that this suggestion could be incorporated into it. **(Action: Cllr M. Blake).**
- k. The Panel raised concerns around an attack on two young boys outside Markfield Park and the fact that the Police did not share that information in a timely fashion. The Cabinet Member acknowledged these concerns and advised that he would pick this up with Police colleagues at the next hate crime meeting.
  - l. The Panel advocated a strong role for schools as sites for hosting youth hubs, given the existing infrastructure in place and the fact that children knew the locations. The Panel suggested that capital funding could be made available to schools to facilitate this. In response, officers acknowledged that 60% of criminality occurred between 3-6pm but suggested that it was a complex issue and was not one size fits all. The Panel were advised that the detached youth workers would be responsible for finding and engaging with young people and signposting them to youth services. Cllr Blake suggested that more work needed to be done to engage with schools about building links with school police officers. Cllr Blake agreed to email Cllr Davies with further details of what was being done to link up with schools around youth services. **(Action: Cllr M. Blake).**
  - m. In response to concerns about grooming and how information was collected and shared within local networks, the Cabinet Member acknowledged this issue and the difficulty of tackling it. Cllr Ogiehor agreed to circulate some further information on building relationships with her local SNT contacts in response to a recent incident at the Mossy Well. **(Cllr Ogiehor).**
  - n. In response to concerns about hate crime, the Panel were advised that this was on the rise but that the numbers were relatively small. Incidents had spiked following the Brexit referendum.
  - o. In response to a question around the gender split on sexual offences, the AD for Stronger Communities agreed to share this data with the Panel outside of the meeting. **(Action: Eubert Malcolm).**
  - p. In response to a question about the extra funding for police officers from the Mayor's Office and when those officers would be in place, the Cabinet Member agreed to speak to the Borough Commander and feed this information back to the Panel. **(Action: Cllr M. Blake).**

## **8. MEMBERSHIP & TERMS OF REFERENCE.**

### **RESOLVED**

- I. That the Panel noted the terms of reference and protocol for the Overview and Scrutiny Committee.
- II. That the Panel noted the terms of reference/policy areas and membership for each Scrutiny Panel for 2019/20.

## **9. APPOINTMENT OF NON-VOTING CO-OPTED MEMBER.**

### **RESOLVED**

- I. That a representative from Haringey Association of Neighbourhood Watches be appointed as a non-voting co-opted Member of the Panel for the 2019/20 Municipal Year.

## 10. COMMUNITY SAFETY STRATEGY

The Panel received a report which provided an introduction to the draft Community Safety Strategy 2019-23. The draft strategy was attached to the report. The Community Safety Strategy is constitutionally required to be considered by Overview and Scrutiny, which had delegated the task to the Environment and Community Safety Panel. The following was noted in discussion of the Strategy:

- a. The Panel expressed concern about Haringey having the lowest score in relation to public confidence in the Police of any of the 33 London Boroughs. The Panel sought clarification on why this might be the case. In response officers advised that confidence was a tricky issue, as it was based on perception as much as reality. The Cabinet Member commented that some of this was historic, however there were a number of anecdotes around the nature and quality of interactions between police officers and young people on the streets. The Cabinet Member acknowledged that they were at a low ebb but reassured the Panel that they were working to improve this.
- b. The Panel sought reassurance around the veracity of consultation and engagement with the community, given the relatively small sample size of 1900 used in the 2018 Residents Survey, which was referred to in the report. In response, officers advised that the surveying was carried out by a national polling company, BMG, who developed a representative sample of residents when undertaking this work. Officers advised that Panel that the consultation and engagement undertaken as part of the strategy was from a number of sources from across the borough, not just the Resident's Survey. For example, the Godwin Lawson Foundation were involved in the development of the Youth at Risk Strategy, which sat underneath the Community Safety Strategy.
- c. The Chair asked whether Sophie Linton and Lib Peck had been engaged as part of this work. The Cabinet Member advised that they came in August and agreed to look into reinventing them back to Haringey for a follow-up meeting. The Chair requested to be informed of the dates of this meeting so that the Panel had an opportunity to be involved (**Action: Cllr Blake/Eubert Malcolm**).
- d. The Chair commented that a multi-agency approach was needed to improve confidence in policing and questioned the extent to which bodies such as the VRU at MOPAC had been engaged. Officers advised that officers from the Violence Reduction Unit had been to the Community Safety Partnership and officers had met with them on a number of other occasions. In addition, someone from the VRU had come and worked in Haringey for a few days. The VRU was using Haringey's Youth at Risk Strategy as an exemplar. The AD for Stronger Communities agreed to circulate further information in relation to the VRU to the Panel (**Action: Eubert Malcolm**).
- e. The Panel advocated further consideration should be given to how best to communicate with ward panels and the community more widely.
- f. The Panel sought clarification around what role officers played in setting the MOPAC priorities and whether they agreed with those selected. Officers responded that this was done using Haringey data and the priorities had remained constant over the last few years. Officers set out that there had been

- significant engagement with MOPAC and that the priorities were all data-informed. The AD for Stronger Communities advised that he agreed with the selection of robbery and non-domestic violence as key areas of concern.
- g. In response to a question around the age demographic of the highest number of perpetrators of crime, officers advised that this was difficult to say, however there was data to suggest that the trend was towards perpetrators becoming a bit younger. Officers advised that a more relevant correlation was around indices of deprivation and that this was reflected nationally. Officers agreed to unpick the age data for reoffending and circulate this to the Panel. **(Action: Ian Kershaw)**.
  - h. The Committee also advocated that the Strategy needed to set out how residents could engage with partners around community safety. Officers agreed to give some further consideration around how community triggers could be activated. **(Action: Eubert Malcolm)**.
  - i. The Panel emphasised the role of the Safer Neighbourhood Teams in building community confidence. It was suggested that routine joint activities also played a role in building relations with the community.
  - j. In relation to a question about some of the underlying causes of youth crime, officers advised that the Youth at Risk Strategy contained a really good needs assessment. Officers advised that a lot of the young people at risk were also excluded from school. There was also a high correlation with factors such as childhood trauma, mental illness and abuse.
  - k. In response to a question, officers advised that that the Community Safety Strategy was the overarching strategy and it contained references to a number of other strategies such as the Youth at Risk Strategy, it was also closely aligned to the Corporate Plan. Each of these strategies had its own action plan but each of the strategies supported one other.
  - l. The Panel emphasised the role of ward panels and suggested that these needed to be higher up the agenda for the police and at a political level.

## RESOLVED

That the Panel:

- I. Noted the contents of the report
- II. Approved the Community Safety Strategy for submission to Cabinet.

## 11. UPDATE ON YOUTH AT RISK STRATEGY

The Panel received a report which provided an update regarding the Young People at Risk Strategy 2019-20 which was approved by Cabinet in March 2019. It set out the progress made in the delivery of commitments made in the strategy and the Young People at Risk Action Plan. The following was noted during the discussion of this report:

- a. In response to questions about the funding for this strategy, officers advised that the Council had been successful in securing a range of external funding. Haringey Community Gold involved funding of £500k per year for 3 years from the Mayor's Office. There was also a £400k grant for the Community Parenting

programme from MHCLG and £120k of internal funding for the Summer Programme. Officers also highlighted that there was also some additional funding for the youth space in Wood Green and the Libraries capital programme included some provision for youth spaces in libraries. In addition, Project Futures at Northumberland Park had also received £500k a year external funding. Officers advised that Haringey was viewed positively by external funding organisations as being able to deliver outcomes.

- b. The Panel queried the extent to which the Council was working with cultural organisations such as Bruce Castle to secure funding. Officers agreed to speak to Deborah Hedgecock to look at opportunities for submitting joint bids. **(Action: Hugh Smith).**
- c. The Committee raised concerns around the issue of unconscious bias and how that was reflected in the report. In response, officers acknowledged the importance of this issue and advised that there was a BAME attainment group which was looking into this issue and seeing how schools could take this forward. In addition, it was also something that the Haringey Education Partnership were doing some work on.
- d. The Panel suggested that there were a number of issues for specific demographic groups that needed to be looked into further. For example, Turkish and Kurdish groups were significantly over represented in school exclusion figures. Officers acknowledged these concerns and assured the Panel that attainment issues were being picked up across a number of different forums within the Council and partners.
- e. The Panel set out that a key issue was around providing support to pupils whose language was not English, especially at an early age.

**RESOLVED**

- I. That the Panel noted the contents of this report for information.

**12. WORK PROGRAMME UPDATE**

**RESOLVED**

- I. That the work programme was noted and any amendments were agreed

**13. NEW ITEMS OF URGENT BUSINESS**

N/A

**14. DATES OF FUTURE MEETINGS**

The Panel noted the date of its next meeting on 3<sup>rd</sup> October.

CHAIR: Councillor Adam Jogee

Signed by Chair .....

Date .....

**Report for:** Environment and Community Safety Scrutiny Panel, 3 October 2019

**Title:** Waste and Street Cleansing update

**Report**

**authorised by:** Stephen McDonnell, Director of Environment and Neighbourhoods

**Lead Officer:** Ian Kershaw, Client and Commissioning Manager for Waste

**Ward(s) affected:** All

**Report for Key/**

**Non Key Decision:** Non Key

### 1. Describe the issue under consideration

This report sets out current performance on waste and recycling and progress against Borough Plan commitments for waste and street cleansing, specifically:

- Fly-tipping
- Reduction, reuse and recycling.

### 2. Recommendations

That the Panel notes performance to date and comments on progress against Borough plan objectives.

### 3. Background

The Council delivers its waste and street cleansing services through a contract with Veolia Environmental Services. The contract is for 14 years and began in 2011. The contract covers waste collection, street cleansing, cleansing of Homes for Haringey estates, fleet management and winter gritting.

The North London Waste Authority is the disposal authority for Haringey. It also covers disposal for Hackney, Islington, Camden, Barnet, Enfield and Waltham Forest.

In our Borough Plan we have committed to:

- Improve cleanliness and reduce the level of fly-tipping and
- Minimise the amount of waste generated by our residents and businesses and increase levels of recycling.

### 4. Performance

Our Integrated Waste Management contract with Veolia contains a number of Strategic Performance Indicators. Performance against these is in the appendix.

Measures for waste collection include resident satisfaction with:

- Refuse collection - performance is good and within target.

- Recycling – performance is good and within target though has declined slightly in the last year.

Other measures are for:

- Street cleanliness (litter, detritus, graffiti and fly-posting) - performance is good and within target.
- Missed collections – performance is good and within target.
- Recycling rate - performance is significantly under target.
- Carbon reduction – performance is good and anticipated to improve.

The reasons for our declining recycling rate are largely outside of the contract. They reflect changes nationally about what can be included within recycling figures and changes in the market for recyclates. The latter means more dry mixed recycling is being rejected as contaminated (the market is demanding a purer product). Our plans to improve our recycling rate are covered in the reduction, reuse and recycling section later in this report.

Carbon reduction is chiefly achieved by reducing the waste tonnage we collect and dispose of and a more efficient fleet. Our fleet will be ULEZ compliant in time for the extension of the zone to Haringey.

### **5. Fly-tipping and cleanliness**

The Fly Tipping Strategy sets out an approach to tackling fly tipping using three strands:

- Education, communication and early intervention
- Prevent recurrence
- Targeted enforcement

We have been worked with residents' groups including Tidy Up Tottenham, Beautiful Bruce Grove, Ladders Community Safety Partnership, Turnpike Lane Traders, and Mydleton Road Traders as well as individual active residents. We have supported community clean ups and poster campaigns and launched a new anti fly-tipping campaign including our "Wall of Shame" to educate and deter would be fly-tippers. We have used CCTV cameras to capture and deter fly-tipping at Carbuncle Passage, Gladstone Mews, Havelock Road and Rosebery Avenue. We have increased the intelligence we get from residents and businesses and increased our enforcement.

In 2018/19 we reported 21,320 fly-tips against a target of 21,200. All authorities report fly-tips to DEFRA, however it is clear that methodology is interpreted differently by different boroughs which makes comparisons between boroughs meaningless. We are confident in the consistency of our own figures. In 2018/19 we achieved a reduction of almost 3,000 fly-tips on the previous year, marginally short of the stretch target we set ourselves. In the first quarter of 2019/20 we have recorded 5,719 fly-tips. There is seasonality in fly-tipping which make projections less precise. Given the launch of our new campaign and increased hotspot and

enforcement action we expect to further reduce fly-tips by 2,000 in 2019/20 and stay on track to achieve our target of halving the number of fly-tips in the Borough by 2023. This would represent a reduction to 12,000 from the 2017/18 baseline of 24,000.

### 6. Reduction, reuse and recycling

Haringey has led the way among urban authorities in recycling. We were among the first to go to a fortnightly refuse collection to encourage recycling. We have also led the way in offering food waste collection, not just for normal kerbside properties but also for high rise properties. Nonetheless our recycling rate has plateaued and subsequently declined. This is primarily due to external factors beyond our control such as changes in regulations and the global markets for recyclates.

DEFRA has made clear its desire for more consistent collections of recyclable materials across the country to help simplify the system for customers and indicated it will bring forward legislation to assist this by 2023. The Mayor of London in his Environment Strategy has also set an aim for consistent collections across London. The model that the Mayor is recommending is largely consistent with Haringey's current practice. It emphasises the need for consistency of collection and for a weekly food waste collection (if possible including high rise properties). The Mayor requires each borough to submit a Reduction and Recycling Plan (RRP) and our Plan will go to Cabinet in November for approval.

The Mayor has commissioned Resource London to support boroughs with their plans to contribute to London-wide recycling targets. An external audit of our approach is currently underway and will inform our final RRP. We are expecting that our Plan will deliver 38% recycling by 2025. Initial feedback from the Mayor is overwhelmingly positive, referencing our delivery of the Mayor's minimum level of service for household recycling, with collections of the six main dry materials (paper, card, glass, tins, plastic bottles and mixed rigid plastic) as a minimum from all properties and separate weekly food waste from kerbside properties. In addition it acknowledges:

- our focus on contamination policies to boost recycling rates;
- participation in national and regional communications campaigns;
- activities focused on waste reduction and reuse in the community, including food waste, textiles and bulky waste events;
- boosting participation in the garden waste collection service to increase recycling tonnages;
- modelling options to redesign waste collection services to drive efficiencies;
- offering recycling collections of the six main dry materials and separate food waste to non-domestic customers, including schools and businesses;
- exploring consolidated commercial waste collections with local Business Improvement Districts and business groups;
- transitioning to low pollution fleets with 100% of waste fleet vehicles to be ULEZ compliant by 2020;

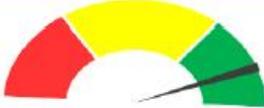
- reference to the requirement for new developments to have suitable storage space for recycling.

Subject to final Mayoral comments we expect our focus in the medium term to be in providing clarity over our recycling offer for residents, increasing take up of food waste and reducing contamination. The most common reason for dry mixed recycling (green bins) to be rejected is because they contain food waste. Food waste is also the lowest cost/tonne waste stream to dispose of if collected separately.

### **7. Contribution to strategic outcomes**

This report solely concerns how we are delivering our Borough Plan objectives and therefore contribution to strategic outcomes.

Appendix 1: Veolia Contract Performance against Key Performance Indicators

Contract Performance										
Quarterly KPI Performance		Target	Quarterly Trend	2016/17	2017/18	2018/19	2018/19 Quarter 3	2018/19 Quarter 4	2019/20 Quarter 1	2018/19 YTD
KPI 1	NI 195 Litter	11.0%	▼ 0.3%	6.0%	11.6%	7.4%	3.8%	4.4%	4.7%	4.7%
KPI 2	NI 195 Detritus	12.0%	▲ -6.3%	No data	13.9%	7.7%	4.5%	7.3%	1.0%	1.0%
KPI 3	NI 195 Graffiti	4.0%	▲ -1.0%	2.0%	10.1%	3.3%	1.7%	4.8%	3.8%	3.8%
KPI 4	NI 195 Fly-posting	3.0%	▲ -0.1%	1.0%	2.8%	1.2%	1.0%	0.8%	0.7%	0.7%
KPI 5	Missed Collections Residual (per 100K)	70	▼ 8.0	No data	No data	35.5	31.0	35.0	43.0	43.0%
KPI 6	Missed Collections Recycling (per 100K)	70	▼ 7.4	No data	No data	43.7	35.3	40.7	48.1	48.1%
KPI 7	Recycling rate (revised for 2018/19)	37.20%	#VALUE!	36.5%	35.8%	30.40%	30.40%	30.40%	TBC	TBC
Annual KPI Performance		Target	Annual Trend	2016/17	2017/18	2018/19	Additional information			
KPI 8	Satisfaction Recycling	70.0%	▬ -1.0%	81.0%	77.0%	76.0%	(confidence interval is 3%)			
KPI 9	Satisfaction Refuse	70.0%	▬ -2.0%	71.0%	74.0%	72.0%	(confidence interval is 3%)			
KPI 10	Satisfaction Streets	62.0%	▬ 1.0%	62.0%	66.0%	67.0%	(confidence interval is 3%)			
KPI 11	Carbon Reduction	37.5%	n/a	No data	37.5%	TBC				

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**Report for:** Environment and Community Safety Scrutiny Panel – 3<sup>rd</sup> October 2019

**Title:** Update on Parking Transformation Programme

**Report authorised by :** Ann Cunningham – Head of Operations: Environment and Neighbourhoods.

**Lead Officer:** Fred Fernandes – Parking Schemes Manager

**Ward(s) affected:** All

**Report for Key/ Non Key Decision:** N/A

### Summary

The Transport Strategy requires the development of a Parking Action Plan to meet modal shift aspirations and a reduction in congestion and corresponding improvement in air quality. The Parking Transformation Programme now allows an accelerated improvement programme that will take parking services to best in class over the coming three years, with the infrastructure to continue to develop the future service. This includes the following:

- Procurement of a new Parking Management IT System (PMIS)
- New operating model
- Extension of parking controls and moving traffic enforcement
- Service developments
- Review of existing Policy

### New Parking Management IT System (PMIS)

The new Parking Management IT System (PMIS) will underpin most service improvements and will not only improve the efficiency of the on-street and back office services but will have direct and tangible benefits for anyone accessing our service. This will include, but is not limited to:

- End to end 24-hour self-service access to all parking services, i.e. permits, suspension of parking places and other parking permissions, without the need to interact with the Council.
- Virtual permits and Automatic Number Plate Recognition (ANPR) enforcement.
- New Disabled Badge administration arrangements, introducing the much-needed improvements.
- Remote briefing facilities for enforcement staff, ensuring clear communication lines and connectivity.
- ANPR enforcement of parking to aid and complement Civil Enforcement Officer (CEO) deployment.

- Mapping of enforcement activity to ensure that enforcement is prioritised in areas with greatest need.
- The ability to easily introduce complex environmental charging models to encourage the use of greener vehicles.
- Improved back office efficiency and recovery of outstanding debts.

### **New Operating Model**

The proposed new operating model will unlock the benefits and efficiencies offered by the new IT system and will also ensure that adequate staffing resources are available to deal with demand and respond to customers and stakeholders in a timely and positive manner.

At the centre of this new operating model is a proposed dedicated business innovation team, bringing us in line with several high performing parking services. This team will take the transformation programme forward and ensure that the service continues to adapt to a fast-changing commercial, legislative, technological environment. It will ensure the insight and

analysis required to understand influences as well as building strong networking arrangements with external agencies and collaborating with partners to influence and unlock future funding streams and investment opportunities.

The parking service is expected to grow from £19m income to in excess of £26m over the coming three years. This new team will help stabilise parking finances, taking account of expected compliance arising from the Council's modal shift aspirations, as well as that arising from the extension of the Ultra-Low Emission Zone (ULEZ). Consideration is also being given to devolving speed enforcement to Local Authorities. While this is at a very early stage of discussions, it should be considered as something that the Council may need to respond to soon.

### **Extension of parking controls and moving traffic enforcement**

Demand for parking controls across the borough exceeded our ability to respond, leaving parts of our community with congested roads and unable to park near their home for long periods. The additional capital investment now allows us to respond quicker to community expectations and an extensive programme of work is already underway.

The Council will also invest an additional £500k in extending moving traffic enforcement (banned turns box junctions etc) which is undertaken by CCTV cameras, across the borough to make our roads safer and less congested.

### **Service developments**

In addition to service improvements directly attributable to the new IT system, we intend offering the following, with some elements being delivered immediately and others to be considered over time and are subject to further funding:

- Greater choices for paying for parking and will introduce contactless (card) facilities in our busier areas to complement the cashless (phone) arrangements already available.
- Digitally map all our parking restrictions and develop an interactive map that allows any interested party to establish parking arrangements in advance of any visit or indeed moving to the borough.

## **Review of Policy**

The Haringey Transport Strategy is expected to deliver ambitious outcomes. Those outcomes cannot be achieved without changes to parking policy. The main changes proposed are as follows:

### **Charging policy**

The Council already operates a CO2 emission-based charging structure for the majority of parking permits. To improve air quality, encourage modal shift and the use of less polluting vehicles, we believe it necessary to take this further and tackle pollutants from diesel vehicles. We are therefore proposing to consult on the introduction of a surcharge for diesel vehicles both in relation to parking permits and short stay parking arrangements. Many boroughs have already introduced such measures and we believe it necessary to complement the ULEZ extension which will cover all of Haringey.

We also propose to continue to incentivise the use of lower polluting vehicles but will increase charges for higher polluting vehicles and consult on introducing an incrementally higher charge for permits in households with more than one vehicle per household.

We also propose consulting on introducing of a charge for motorised two-wheel vehicles. Those vehicles while emitting lower pollutants, do still contribute to emissions and are often a size that takes up a parking space and as such a charge should apply.

### **Permit policy**

We will review our parking permit policy to ensure that it supports our strategic aims. This applies in particular to the Essential Service Permit Scheme, which is deemed essential to supporting Local Authority Services, NHS Health professionals, charities and not-for profit organisations who provide healthcare, counselling or social care to Haringey residents, but in some aspects now conflicts with our wider transport and air quality objectives.

### **Enforcement Policy**

In recognition of the growing 24-hour economy and increase in parking on double yellow lines and footway parking into the early hours of morning, parking enforcement needs to be extended beyond the current threshold of 10pm. The current threshold was established in response to the introduction of Wood Green Inner CPZ which is operational until 10pm 7 days a week. There is now a need to extend enforcement beyond this.

### **Disabled parking arrangements**

We will move towards the introduction of dedicated disabled parking bays and review the eligibility criteria ensuring that those in need of the concession can access it through a transparent arrangement. In addition, we will improve administration of the Disabled Blue Badge Scheme, through the introduction of the new IT system, as well as making more information available on our website. We will ensure that our front-line staff are well informed and well trained and able to respond quickly and politely to all enquiries and requests. The

proposed new Business innovation team will also ensure an oversight of this service, ensuring that systems and processes are reviewed periodically, and that front-line delivery, including arrangements with our NHS partners who undertake mobility assessments are measured to ensure excellence in delivery.

### **Controlled Parking Zones**

The approach adopted in recent years was to only progress the implementation of a controlled parking zone (CPZ) when there is clear evidence of community support. This also involves a requirement for petition signed by residents before it being added to the works programme. This has worked well, and we propose to formalise this approach, which based on current demand, will ultimately achieve borough wide coverage within the next three years.

This current approach has offered residents a choice of operational hours, which to date has included the option of two-hour controls. While this has worked well, going forward consideration needs to be given to measures required to reduce unnecessary private vehicle trips, and a two-hour CPZ may not achieve the level of reduction required to meet transport strategy aspirations.

### **Modal Shift / Road Space Hierarchy**

In order to reduce private car use and move to more sustainable means of transport, when introducing new CPZs, if possible and appropriate we will consider reducing the numbers of residential and shared use parking spaces provided, and reallocate that space to electric vehicle charging points, cycle hangars, planting or refuse storage – subject to available funding.

### **Next Steps**

A number of the measures outlined above will require Cabinet decision and so over the coming months we will be bringing a number of reports to Cabinet:

- **Sept - Civica Extension and New Parking Management IT System (PMIS)**
- **Sept - Blue Badge and Disabled Bay Operational Review**
- **Oct - Nuisance Vehicle Contact**
- **Jan - ULEZ readiness**
- **Jan - Contactless Card Payment**
- **Feb - Review of Essential Service Permits (ESP's) and Teacher Parking Provision**

**Report for:** Environment and Community Safety Scrutiny Panel – 3<sup>rd</sup> October 2019

**Title:** Update on Parking Related Cabinet Reports

**Report authorised by :** Ann Cunningham – Head of Operations: Environment and Neighbourhoods.

**Lead Officer:** Fred Fernandes – Parking Schemes Manager

**Ward(s) affected:** All

**Report for Key/ N/A**

**Non Key Decision:**

### **Describe the issue under consideration**

The briefings below seek to advise the panel of recent and planned Parking related items to be taken to Cabinet.

### **Parking Management IT System (PMIS) and Civica Extension Cabinet Decision: 10<sup>th</sup> September 2019**

#### **Summary**

Cabinet decision to agree to a 2 year extension of the existing Parking IT supplier (Civica) and to award a contract for the implementation of a new Parking IT system.

#### **Background**

The 2 year Civica extension is required to allow for a managed transition from our existing IT system to our new and enhanced IT system. By granting the extension this acts as a safeguard against any delay in the new system being in place and ensures the ability to undertake essential activities such as issuing Parking Permits and Penalty Charge Notices (PNC's) to illegally parked vehicles.

Other benefits include; protecting the customer service offer, maximising the PCN recovery process and managing the financial risk by not migrating data from one system to another.

#### **Introduction of new Parking IT system**

Parking Services require a new Parking Management IT System (PMIS) to underpin and be at the centre of a transformed service, which will deliver a much improved and enhanced customer experience. Additionally, the new PMIS will streamline back office processes, improving customer response times. These improvements cannot be achieved through the continued use of the Civica system.

Based on the offer received from the preferred supplier, the new IT system will offer the service in the region of £0.3m per annum savings or £3m over the initial 10-year term of the contract. There are also a further £0.348m per annum of Customer Service savings identified with the introduction of new PMIS due to the enhanced digital offer.

Whilst the option for making a paper-based permit application will remain, residents able and willing to make applications online will benefit significantly through the use of automated checks and the ability of the Council to issue the permit instantaneously.

The system automatically verifies residency online. Applicants only have to upload proof of vehicle ownership (it is not possible to check this against the DVLA record automatically) for audit and fraud prevention purposes. Permits are still issued 'virtually' immediately. This means that resident vehicle details are loaded onto the Council's approved database at the point the permit is issued. Automatic Number Plate Recognition (ANPR) technology is used to ascertain whether a vehicle is legally parked or not. There is no need for paper permits nor all the associated resources which create delays and have high associated costs.

**Decision:** Cabinet agreed to recommendations to award 2 year extension and award a contract for a new IT Supplier, which is planned to be operational from April 2020.

### **Blue Badge and Disabled Bay Operational Review Cabinet Decision: 10<sup>th</sup> September 2019**

#### **Summary**

In response to a review of current Blue Badge and Disabled Bay Operations, we sought Cabinet approval for a number of service improvements, which will make a real difference to the lives of a number of our residents. These include:

- Dedicated disabled bays
- Review of eligibility criteria for Disabled Bays
- Introduction of a formal appeals process for rejected Disabled Bay applications

#### **Background**

Disabled Bays in Haringey may be used by anyone with a Blue Badge. However, we are aware of a growing concern from disabled residents, who cannot access the bay which has been installed for them, because other Blue Badge holders are parking in it. This problem is particularly acute close to retail areas, transport links or places of interest. Therefore the Cabinet report sets out the case for Dedicated Disabled bays, installed for the sole use of the applicant.

Eligibility criteria for Disabled Bays is set by the Council but is largely based on the Blue Badge Criteria. However, it has not been reviewed for some time and evidence gathered has suggested that elements of the Disabled Bay eligibility criteria should be extended to ensure that the Council can meet the needs of a greater number of disabled people.

The criteria below have been developed having considered eligibility criteria from across all London boroughs. The applicant can consider applying if:

1. They are the owner or nominated driver of the vehicle registered to the applicant's home address.
2. No parking is available within a reasonable distance of their home or workplace.
3. They are a Blue Badge holder.
4. They meet the Disabled Blue Badge Entitlement '**without further assessment**' criteria as set out by the DfT.
5. They do not meet the criteria set out by the DfT '**without further assessment**' criteria but are unable to walk more than 20 metres (as determined by a mobility or medical assessment).

At present there is no formal appeals process for rejected disabled bay applications. The Council seeks to address this with the introduction of a formal appeals process. The appeal must be instigated within 30 days following the date of the decision. The request for this review must be in writing and asks the applicant if possible, to provide additional evidence. This will then be referred to a different mobility assessor. If the appeal is unsuccessful the applicant can reapply and be considered again, once 3 months has elapsed, allowing for a change / deterioration in condition.

## **Decision**

Cabinet supported the recommendations to provide Dedicated Disabled Bays, expansion of eligibility criteria and introduction of formal appeals process.

## **Nuisance Vehicle Contract Planned for October 2019 Cabinet**

### **Summary**

Local Authorities have a statutory duty to remove Abandoned Vehicles from the public highway and any other land in the open air, such as car parks. These vehicles are sometimes in a burnt out or in a dangerous condition posing risks to other drivers and the public alike.

Notwithstanding this statutory duty, the Council considers it essential to utilise its removal powers to help manage parking and traffic across the borough, particularly as vehicles are often parked in hazardous places e.g. parked on zig zag lines. Additionally, some parked cars may be causing a nuisance and hindrance to residents e.g. occupying a disabled parking bay without having a blue badge themselves.

### **Background**

The existing nuisance vehicle contract was awarded by Cabinet to NSL on 25th September 2014 for an initial period of three years with an option to extend for a further two years.

The existing contract was extended in November 2017 and will expire at the end of November 2019.

A contract is required in order to support the wider transformation of the Parking service, which includes the roll out of further Controlled Parking Zones. The proposed contract

includes a re-written specification and a requirement for the successful provider to deploy more removal vehicles and operate the vehicle pound for longer hours. The significant changes to the specification can be summarised as follows:

- An extra removal truck deployed throughout the day.
- Longer opening hours at the pound: 7am to 10pm Mon-Sat (but to midnight and including Sundays for event day operations) and Sundays 8am to 8pm.
- Additional vehicle storage capacity at the pound (150 vehicles) to cater for the increased expected volumes of removals.
- Quicker response times achieved through the new parking IT system.
- Provision for a 4<sup>th</sup> truck to be dedicated to events taking place at the Tottenham Hotspur Stadium.

We have undertaken an open tender and will be presenting our findings and recommendations to Cllr Chandwani and then to Cabinet in October.

**Report for** Environment and Community Safety Scrutiny Panel – 3 October 2019

**Title:** Work Programme 2018-20 - Update

**Report authorised by:** Ayshe Simsek, Democratic Services and Scrutiny Manager

**Lead Officer:** Philip Slawther, Principal Committee Coordinator  
Tel: 020 8489 2957, e-mail: [philip.slawther2@haringey.gov.uk](mailto:philip.slawther2@haringey.gov.uk)

**Ward(s) affected:** N/A

**Report for Key/  
Non Key Decision:** N/A

### **1. Describe the issue under consideration**

1.1 This report provides an update on the Panel's work plan for 2018/20.

### **2. Recommendations**

2.1 That the Panel notes its work programme, attached at **Appendix A**, and considers whether any amendments are required.

2.2 That the Overview and Scrutiny Committee be asked to endorse any amendments at its next meeting.

### **3. Reasons for decision**

3.1 The work programme for Overview and Scrutiny was finalised by the Overview and Scrutiny Committee at its meeting on 19 November 2018. Arrangements for implementing the work programme have progressed and the latest plans for the Children and Young People's Scrutiny Panel are outlined in **Appendix A**.

### **4. Alternative options considered**

4.1 The Panel could choose not to review its work programme but this could diminish knowledge of the work of Overview and Scrutiny and would fail to keep the full membership updated on any changes to the work programme.

### **5. Background information**

5.1 The work programme for the Committee and its Panels that was agreed is for two years – 2018/19 and 2019/20. It was finalised following a wide ranging consultation process that included partner organisations, stakeholders, the community and voluntary sector and local residents. There is nevertheless scope for flexibility and the Panel may update and amend it to taken into account any emerging issues not currently included as it feels fit.

- 5.2 A copy of the current work plan for the Environment and Community Safety Scrutiny Panel is attached as Appendix “A” to this report.

*Review on Disabled Parking Services*

- 5.3 The Panel has yet to complete its review on Supporting Better Access to Parking for Disabled People and Blue Badges. It will be meeting again on 30 September 2019 to consider further evidence on the Blue Badge and Dedicated Disabled Bay processes from officers from the London Borough of Hackney. A further session and possible site visit is being pulled together and Panel Members will be sent an invite shortly. Following the conclusion of these two sessions, the Panel will then be asked to consider conclusions and agree recommendations for the review. A digest of all of the evidence received to date will be circulated ahead of the meeting to agree recommendations.

*Forward Plan*

- 5.4 Since the implementation of the Local Government Act and the introduction of the Council’s Forward Plan, scrutiny members have found the Plan to be a useful tool in planning the overview and scrutiny work programme. The Forward Plan is updated each month but sets out key decisions for a 3-month period.
- 5.5 To ensure the information provided to the Panel is up to date, a copy of the most recent Forward Plan can be viewed via the link below:

<http://www.minutes.haringey.gov.uk/mgListPlans.aspx?RP=110&RD=0&J=1>

- 5.6 The Panel may want to consider the Forward Plan and discuss whether any of these items require further investigation or monitoring via scrutiny.

**6. Contribution to strategic outcomes**

- 6.1 The contribution of scrutiny to the corporate priorities will be considered routinely as part of the Panel’s work.

**7. Statutory Officers comments**

**Finance and Procurement**

- 7.1 There are no financial implications arising from the recommendations set out in this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications these will be highlighted at that time.

**Legal**

- 7.2 There are no immediate legal implications arising from the report.

7.3 In accordance with the Council's Constitution, the approval of the future scrutiny work programme falls within the remit of the OSC.

7.4 Under Section 21 (6) of the Local Government Act 2000, an OSC has the power to appoint one or more sub-committees to discharge any of its functions. In accordance with the Constitution, the appointment of Scrutiny Panels (to assist the scrutiny function) falls within the remit of the OSC.

7.5 Scrutiny Panels are non-decision making bodies and the work programme and any subsequent reports and recommendations that each scrutiny panel produces must be approved by the Overview and Scrutiny Committee. Such reports can then be referred to Cabinet or Council under agreed protocols.

### **Equality**

7.6 The Council has a public sector equality duty under the Equalities Act (2010) to have due regard to:

- Tackle discrimination and victimisation of persons that share the characteristics protected under S4 of the Act. These include the characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (formerly gender) and sexual orientation;
- Advance equality of opportunity between people who share those protected characteristics and people who do not;
- Foster good relations between people who share those characteristics and people who do not.

7.7 The Panel should ensure that it addresses these duties by considering them within its work plan, as well as individual pieces of work. This should include considering and clearly stating;

- How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics;
- Whether the impact on particular groups is fair and proportionate;
- Whether there is equality of access to services and fair representation of all groups within Haringey;
- Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.

7.8 The Panel should ensure equalities comments are based on evidence. Wherever possible this should include demographic and service level data and evidence of residents/service users views gathered through consultation.

### **8. Use of Appendices**

Appendix A – Environment and Community Safety Scrutiny Panel; Work Plan for  
2018/20

**9. Local Government (Access to Information) Act 1985**

N/A

**Environment and Community Safety Scrutiny Panel - Work Plan 2018-19**

<p><b>1. Scrutiny review projects;</b> These are dealt with through a combination of specific evidence gathering meetings that will be arranged as and when required and other activities, such as visits. Should there not be sufficient capacity to cover all of these issues through in-depth pieces of work, they could instead be addressed through a “one-off” item at a scheduled meeting of the Panel. These issues will be subject to further development and scoping. It is proposed that the Committee consider issues that are “cross cutting” in nature for review by itself i.e. ones that cover the terms of reference of more than one of the panels.</p>		
Project	Comments	Priority
<p>Supporting Better Access to Parking for Disabled People and Blue Badges</p>	<p>The review will examine the barriers faced by disabled people in getting and using a blue badge. The review will also try to examine how they find accessing parking services and where could improvements be made to this service (that sit within the remit of the Council). In doing this it will consider:</p> <ul style="list-style-type: none"> <li>• What are residents’ experiences of accessing and using a Blue Badge;</li> <li>• How can the process of issuing Blue Badges and replacement Blue Badges be improved? What, if any, are the delays involved in the process? Is there scope for issuing temporary Blue Badges;</li> <li>• What do disability organisations say about our Blue Badge and disabled parking services? How accessible is our parking services interface;</li> <li>• How helpful is our written correspondence to residents around Blue Badges.</li> </ul>	
<p>Reducing the amount of plastic/developing a plastic free policy.</p>	<p>Examining the Council’s recycling performance around plastic waste and seeing what more could be done to reduce the use of plastics. What could the Council do to lead by example in this area.</p> <ul style="list-style-type: none"> <li>• Examine the Council’s current position in relation to plastic waste and what other boroughs are doing around this issue. In order to do this, the Panel will look at the Council’s current recycling policy in relation to different types of plastic.</li> </ul>	

Appendix 1

	<ul style="list-style-type: none"> <li>• Examine how the Council could reduce plastic waste and increase its recycling performance, looking at innovative ideas from across the sector.</li> <li>• Examine how the Council could interact with the young people within our borough to positively change behaviour. What could be done to assist schools to reduce the amount of plastic waste? Is there scope for the Council to develop a plastic free pledge for schools to sign up to?</li> <li>• Examine the how the Council can develop a plastic-free policy and what other measures the Council could undertake to lead by example.</li> </ul>	
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<b>Date of meeting</b>	<b>Potential Items</b>
13 <sup>th</sup> September 2018	<ul style="list-style-type: none"> <li>• Cabinet Member Questions; Communities, Safety and Engagement (to cover areas within the Panel's terms of reference that are within that portfolio).</li> <li>• Membership &amp; Terms of Reference.</li> <li>• Appointment of Non-Voting Co-opted Member.</li> <li>• Service Overview and Waste, recycling and street cleansing data.</li> <li>• Work Programme: To agree items for the work plan for the Panel for this year.</li> <li>• Review of Fear of Crime: Update on implementation of recommendations.</li> </ul>

	<ul style="list-style-type: none"> <li>• Knife Crime and MOPAC performance Overview.</li> </ul>
16 <sup>th</sup> October 2018	<ul style="list-style-type: none"> <li>• Police Priorities in Haringey. Will include an update on Stop and Search and Lethal Firearm Discharges as requested by the Panel.</li> <li>• Financial Monitoring: To receive an update on the financial performance relating to Corporate Plan Priority 3.</li> <li>• Cabinet Member Q&amp;A – Environment: To question the Cabinet Member for Environment on current issues and plans arising for her portfolio.</li> <li>• Waste, recycling and street cleansing data</li> <li>• Work Plan update – The Panel to agree its work plan for OSC to formally approve on 19<sup>th</sup> November.</li> </ul>
<p><b>Budget Scrutiny</b></p> <p>18<sup>th</sup> December 2018</p>	<ul style="list-style-type: none"> <li>• Budget Scrutiny.</li> <li>• Air Quality.</li> <li>• 18 month follow-up on the recommendations to the Scrutiny Review on Cycling.</li> <li>• Green flags.</li> <li>• Work Programme and scoping document for Scrutiny Review into plastic waste.</li> </ul>
11 <sup>th</sup> March 2019	<ul style="list-style-type: none"> <li>• Green Flags in parks – An update on the red and amber ratings awarded in parks. Cllr Hearn to attend.</li> <li>• Update around the Gangs Matrix.</li> </ul>

Appendix 1

	<ul style="list-style-type: none"> <li>• Reducing Criminalisation of Children.</li> <li>• Cabinet Member Q&amp;A –Communities, Safety and Engagement (to cover areas within the Panel’s terms of reference that are within that portfolio).</li> </ul>
8 <sup>th</sup> April 2019	<ul style="list-style-type: none"> <li>• Green Waste charges, Fly-tipping strategy and bulky waste collection</li> <li>• Update on Parks Transformation</li> <li>• Parking issues - disabled bays and blue badges</li> <li>• Cabinet Member Q&amp;A – Environment: To question the Cabinet Member for Environment on current issues and plans arising from her portfolio.</li> </ul>

**2019-2020**

11 June	<ul style="list-style-type: none"> <li>• Membership &amp; Terms of Reference.</li> <li>• Appointment of Non-Voting Co-opted Member.</li> <li>• Community Safety Strategy</li> <li>• Update on Youth at Risk Strategy</li> <li>• Work Programme</li> </ul>
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Appendix 1

	<ul style="list-style-type: none"> <li>• Cabinet Member Questions; Communities, Safety and Engagement (to cover areas within the Panel’s terms of reference that are within that portfolio).</li> </ul>
3 <sup>rd</sup> October	<ul style="list-style-type: none"> <li>• Cabinet Member Q&amp;A –Neighbourhoods: To question the Cabinet Member for Neighbourhoods on current issues and plans arising for her portfolio.</li> <li>• Veolia Performance - Waste and Street Cleansing update.</li> <li>• Parks update including vehicle access and locking gates at night.</li> <li>• Update on the Parking Transformation Plan.</li> <li>• Update on Parking reports going to Cabinet.</li> <li>• Work Programme.</li> </ul>
5 <sup>th</sup> November	<ul style="list-style-type: none"> <li>• Cabinet Member Q&amp;A –Communities, Safety and Engagement (to cover areas within the Panel’s terms of reference that are within that portfolio).</li> <li>• Community Safety Partnership; To invite comments from the Panel on current performance issues and priorities for the borough’s Community Safety Partnership. To include the following:             <ul style="list-style-type: none"> <li>▪ Crime Performance Statistics - Update on performance in respect of the MOPAC priority areas plus commentary on emerging issues; and</li> <li>▪ Statistics on hate crime.</li> </ul> </li> <li>• SNT Policing model and the impact of the merging of Haringey and Enfield SNTs.</li> </ul>

Appendix 1

17 <sup>th</sup> December (Budget Scrutiny)	<ul style="list-style-type: none"><li>• Budget Scrutiny</li></ul>
2 <sup>nd</sup> March	<ul style="list-style-type: none"><li>• Cabinet Member Q&amp;A – Climate Change and Sustainability; To question the Cabinet Member for Climate Change and Sustainability on current issues and plans arising for her portfolio.</li><li>• Waste, recycling and street cleansing data</li><li>• Performance update – Q3</li><li>• Budget Monitoring Q3</li></ul>